



CVT Logistics LLC (Calvert Van Transport & Fleet Services)

Terms and Conditions

Effective Date: January 1, 2026

Website: www.cvt-logistics.com

By booking services with CVT Logistics ("CVT," "we," "our," or "us"), you ("Client" or "Customer") agree to the following Terms and Conditions. These Terms apply to cargo transportation, fleet services, and animal/pet transport services.

1. Scope of Services:

CVT Logistics LLC provides cargo transportation, fleet and courier services, and animal/pet transportation. Services are subject to availability, routing, vehicle capacity, weather, and regulatory requirements.

2. Booking & Service Acceptance

All services must be scheduled in advance and confirmed in writing. CVT reserves the right to refuse service for safety, legal, or operational reasons.

3. Client Responsibilities – Cargo Transport

Clients must accurately disclose cargo contents, ensure legality and proper packaging, and comply with all applicable laws.

4. Client Responsibilities – Animal & Pet Transport

Clients must provide accurate health and behavior information, confirm animals are fit for transport, and supply required items.

5. Animal Safety & Welfare

Animal transportation involves inherent risks. CVT is not responsible for conditions caused by pre-existing health issues, stress reactions, or animal behavior.

6. Pricing, Payment & Fees

Pricing is provided per job. Payments and deposits are non-refundable unless stated otherwise. Late payments may result in service suspension.

7. Cancellations & Delays

Cancellations must be submitted in writing. CVT is not liable for delays beyond its control.

8. Insurance & Liability – Cargo

Liability is limited to the terms of CVT's insurance policy. CVT is not responsible for improper packaging or indirect damages.

9. Insurance & Liability – Animal Transport

CVT is not liable for illness, injury, or death caused by pre-existing conditions, natural causes, stress, or animal behavior.

10. Drivers & Vehicles

Drivers operate under CVT dispatch. Vehicle and driver assignment is at CVT's discretion.

11. Indemnification

Clients agree to indemnify and hold harmless CVT Logistics from claims arising from misrepresentation or non-compliance.

12. Limitation of Liability

CVT's liability shall not exceed the amount paid for the specific service.

13. Governing Law

These Terms are governed by the laws of the State of Maryland.

14. Dispute Resolution

Disputes will be addressed through good-faith negotiation, mediation, or arbitration prior to litigation.

15. Modifications

CVT may update these Terms at any time. Continued use constitutes acceptance.

16. Entire Agreement

These Terms constitute the entire agreement between CVT Logistics and the Client.